

MILITARY AND HEALTHCARE TICKET REDEMPTION TUTORIAL

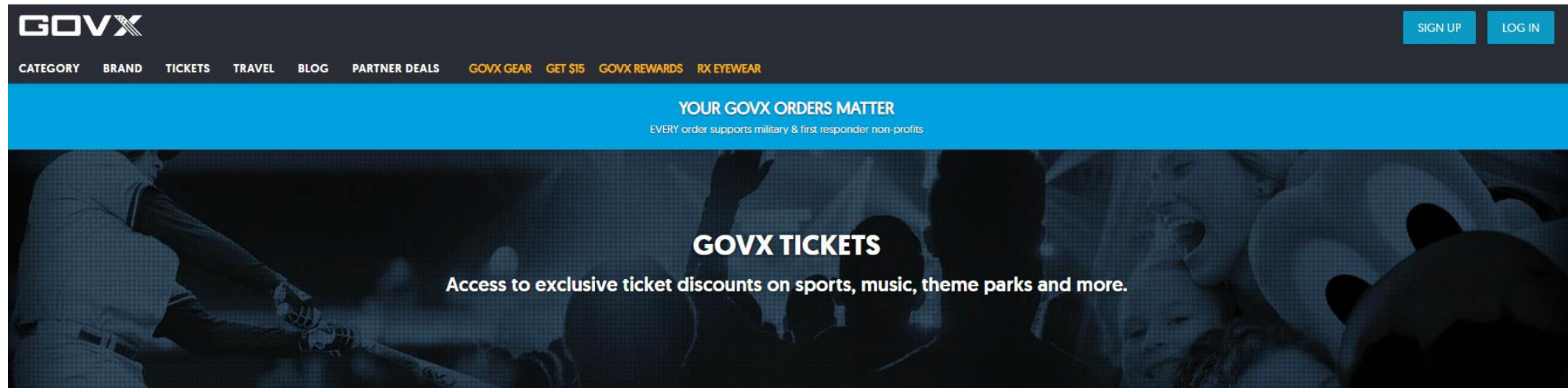


To redeem your complimentary tickets to the 2024 Dominion Energy Charity Classic, courtesy of Strata Clean Energy, you must first be verified through GovX

If you redeemed military or healthcare tickets to the 2023 Dominion Energy Charity Classic, you should already have a GovX account created.

If you did not redeem military or healthcare tickets to the 2023 Dominion Energy Charity Classic, please [create your GovX account here](#).

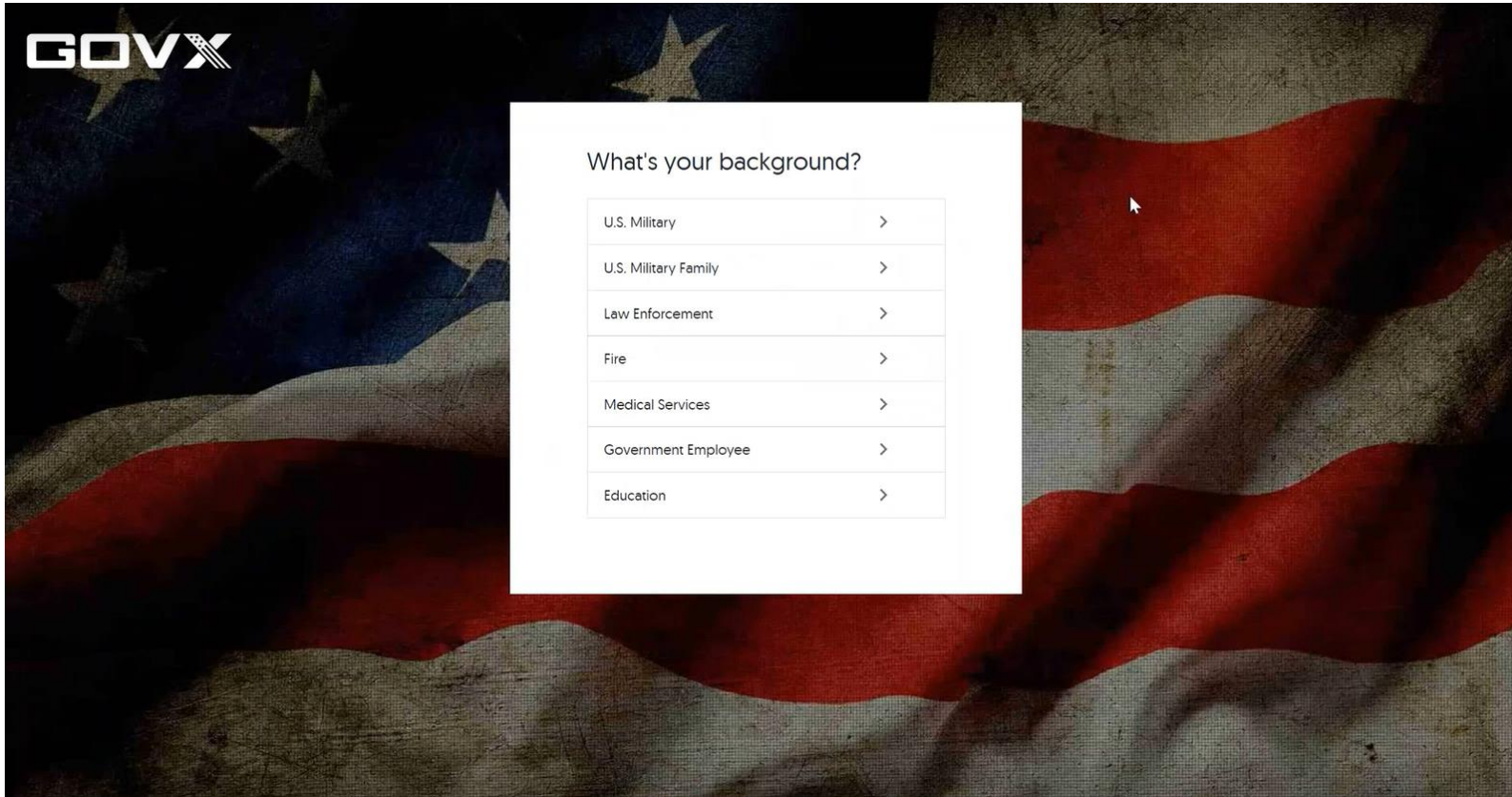
If you already have an existing GovX account, you can use the email address and password associated with your account to login.



The screenshot shows the top portion of the GovX website. At the top left is the 'GOVX' logo. To the right are 'SIGN UP' and 'LOG IN' buttons. Below the logo is a navigation menu with links for CATEGORY, BRAND, TICKETS, TRAVEL, BLOG, PARTNER DEALS, GOVX GEAR, GET \$15, GOVX REWARDS, and RX EYEWEAR. A blue banner below the navigation contains the text 'YOUR GOVX ORDERS MATTER' and 'EVERY order supports military & first responder non-profits'. The main hero section features a dark, grainy image of a crowd with the text 'GOVX TICKETS' and 'Access to exclusive ticket discounts on sports, music, theme parks and more.'

GovX Will Need to Verify Your Background

Please carefully follow the steps when creating your GovX account. When creating an account, GovX will need to confirm your background. You will see the page below to confirm your status of Military, Police, Fire & EMS, Medical, Government or Educator. Once confirming your status, you will then be prompted with more questions. Lastly, GovX will require you to upload a form of documentation to confirm your service.



GOVX

What's your background?

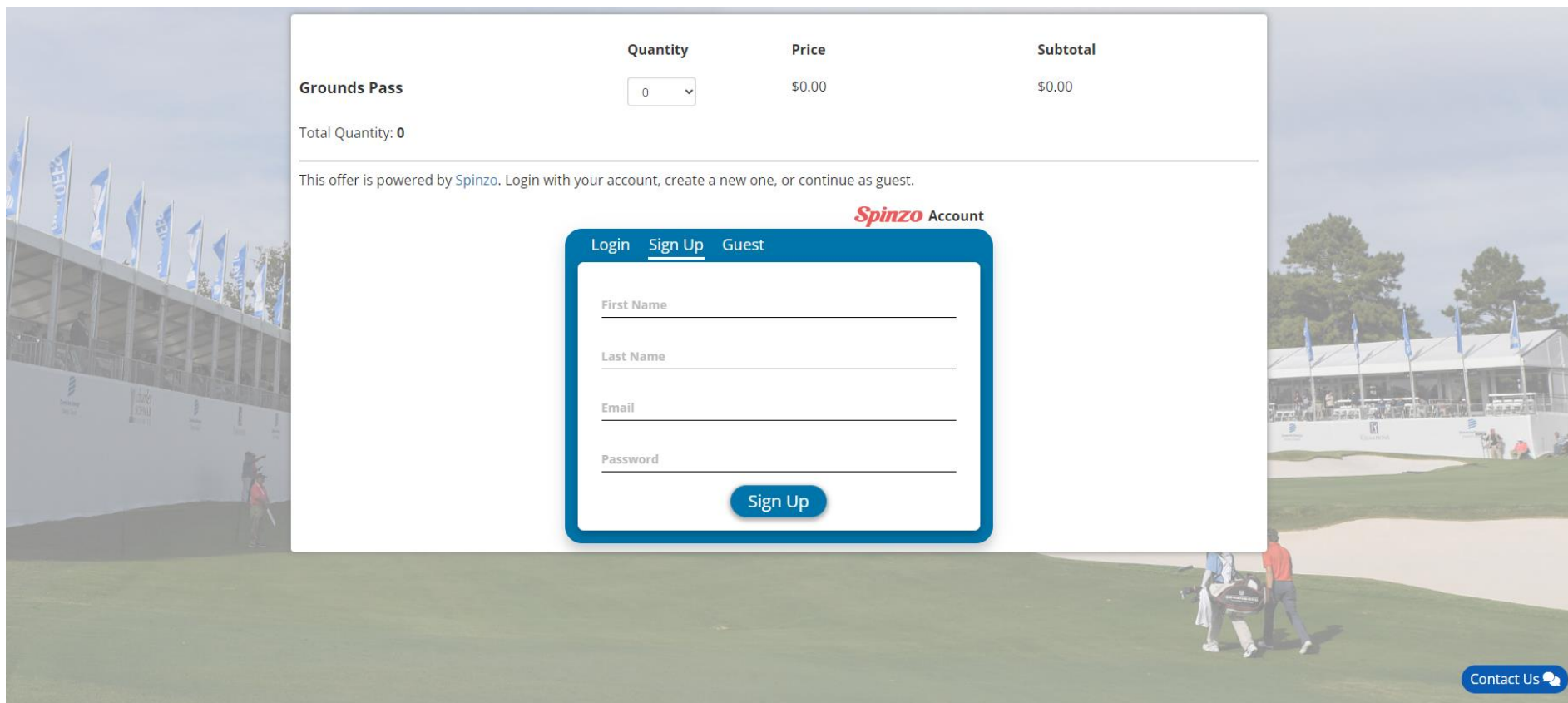
U.S. Military	>
U.S. Military Family	>
Law Enforcement	>
Fire	>
Medical Services	>
Government Employee	>
Education	>

If you are having issues with GovX verification, please [click here](#).

You should receive a confirmation email from GovX verifying your account and background once it has been approved

Once your GovX account is verified, your next step will be to create a Spinz account. [Spinzo](#) is the website that will allow you to redeem your complimentary tickets to the Dominion Energy Charity Classic.

If you redeemed tickets to the 2023 Dominion Energy Charity Classic, you should already have a Spinz account created. If you cannot remember your password, click on “forgot password” to send a reset link to your email address.



The screenshot shows a Spinzo account creation form. At the top, there is a table with columns for Quantity, Price, and Subtotal. Below the table, it says 'Total Quantity: 0'. A message states 'This offer is powered by Spinz. Login with your account, create a new one, or continue as guest.' The form has three tabs: 'Login', 'Sign Up' (which is selected), and 'Guest'. The 'Sign Up' form includes fields for 'First Name', 'Last Name', 'Email', and 'Password', followed by a 'Sign Up' button. A 'Contact Us' button is located in the bottom right corner of the page.

	Quantity	Price	Subtotal
Grounds Pass	0	\$0.00	\$0.00

Total Quantity: 0

This offer is powered by Spinz. Login with your account, create a new one, or continue as guest.

Spinz Account

Login Sign Up Guest

First Name _____

Last Name _____

Email _____

Password _____

Sign Up

Contact Us

Your GovX account and Spinz accounts need to be created with the same email address.

MAKE SURE YOU CREATE AND VERIFY YOUR ACCOUNT THROUGH GOVX FIRST

If your account with GovX is not verified or not the same email address as your account created with Spinzo, you will see “not verified” highlighted in red, as shown below.

	Quantity	Price	Subtotal
Grounds Pass	<input type="text" value="0"/>	\$0.00	\$0.00
Total Quantity: 0			



[Login as someone else](#)

This offer requires GovX verification to make sure you are entitled to purchase. You are currently **not verified** [updates every couple seconds] 🔄

Verify yourself through GovX

Make sure to login with the SAME EMAIL ADDRESS as that of your GovX account. You can click 'Log in as someone else' above to if you want to change the email to that of GovX.

This offer is powered by [Spinzo](#).

By proceeding, you are agreeing to the [Terms and Conditions](#) and [Privacy Policy](#)

Proceed to Checkout

IF YOUR GOVX ACCOUNT IS VERIFIED, THEN YOU CAN MOVE FORWARD WITH REDEEMING YOUR TICKETS

Once you see “verified” highlighted in green, you can enter in the quantity of grounds tickets you would like (up to 2) and proceed to checkout.

	Quantity	Price	Subtotal
Grounds Pass	<input type="text" value="0"/>	\$0.00	\$0.00

Total Quantity: 0



[Login as someone else](#)

This offer requires GovX verification to make sure you are entitled to purchase. You are currently **verified**

This offer is powered by Spinzo.

By proceeding, you are agreeing to the [Terms and Conditions](#) and [Privacy Policy](#)

Proceed to Checkout

REDEEMING TICKETS FOR MORE THAN ONE DAY OF THE TOURNAMENT

****You will need to individually select Friday, Saturday, and Sunday to redeem tickets for each day you would like to attend the 2024 Dominion Energy Charity Classic.***

Once you click on the specific day, you will enter the quantity (up to 2) and proceed to checkout.

In appreciation for your service, all active duty, military reserve, military retirees, veterans, and national guard members receive up to two complimentary grounds admission tickets to each day of tournament play, Friday, Oct. 18 through Sunday, Oct. 20, courtesy of Strata Clean Energy. Tickets also provide access to the Patriots' Outpost presented by Strata Clean Energy near 9 green, including complimentary food and beverage, while supplies last. To redeem your tickets, you must first be verified through GovX. Please create your account and complete your verification at govx.com. For questions about verification, please [click here](#).

Tickets are not transferrable and must be used by the verified person.

General and ADA accessible parking is located at West Creek Fields, 12575 West Creek Parkway Henrico, VA 23238. Parking is \$5 per car, Friday through Sunday and can be purchased in advance or purchased via credit card on site. Cash will not be accepted. There will be shuttles from general parking to The Country Club of Virginia, James River Course. The shuttle ride will be approximately 15 minutes and the shuttle will be free of charge.



Friday | 10:00am

October
18

Friday Ticket - Includes access to the Military Appreciation Ceremony presented by Strata Clean Energy and Friday Night Happy Hour.

The Country Club of Virginia



Saturday | 10:00am

October
19

Saturday Ticket

The Country Club of Virginia



Sunday | 10:00am

October
20

Sunday Ticket - Includes access to the Trophy Ceremony at 18 green after play.

The Country Club of Virginia

TICKET CONFIRMATION PAGE

**Once your tickets are confirmed for each day of the event (Friday, Saturday, and/or Sunday), you will be on the final Spinzio confirmation page, which is shown below. You will also receive a confirmation email from Spinzio which includes the Order ID.*

Select “**Retrieve your tickets**” which will then direct you to Ticketmaster, Account Manager.

You're confirmed!

Order ID: **WYHPZYP**

Dominion Energy Charity Classic Account Manager ID: **5648962**

[Get More Tickets](#)

Redemption Instructions

Your tickets have been placed in an account with Dominion Energy Charity Classic under this email address:

[REDACTED]

You must access your tickets using the "Retrieve" link below. Once there, if you have a current account with the above email, you can login with your normal password. If not, the system will walk you through the process of creating a new account. Your tickets will be in that account.

Retrieve your tickets
(It may direct you to create an account)

Having trouble seeing your tickets?
You might be auto-logged in with the wrong email.
[Click here for help](#)

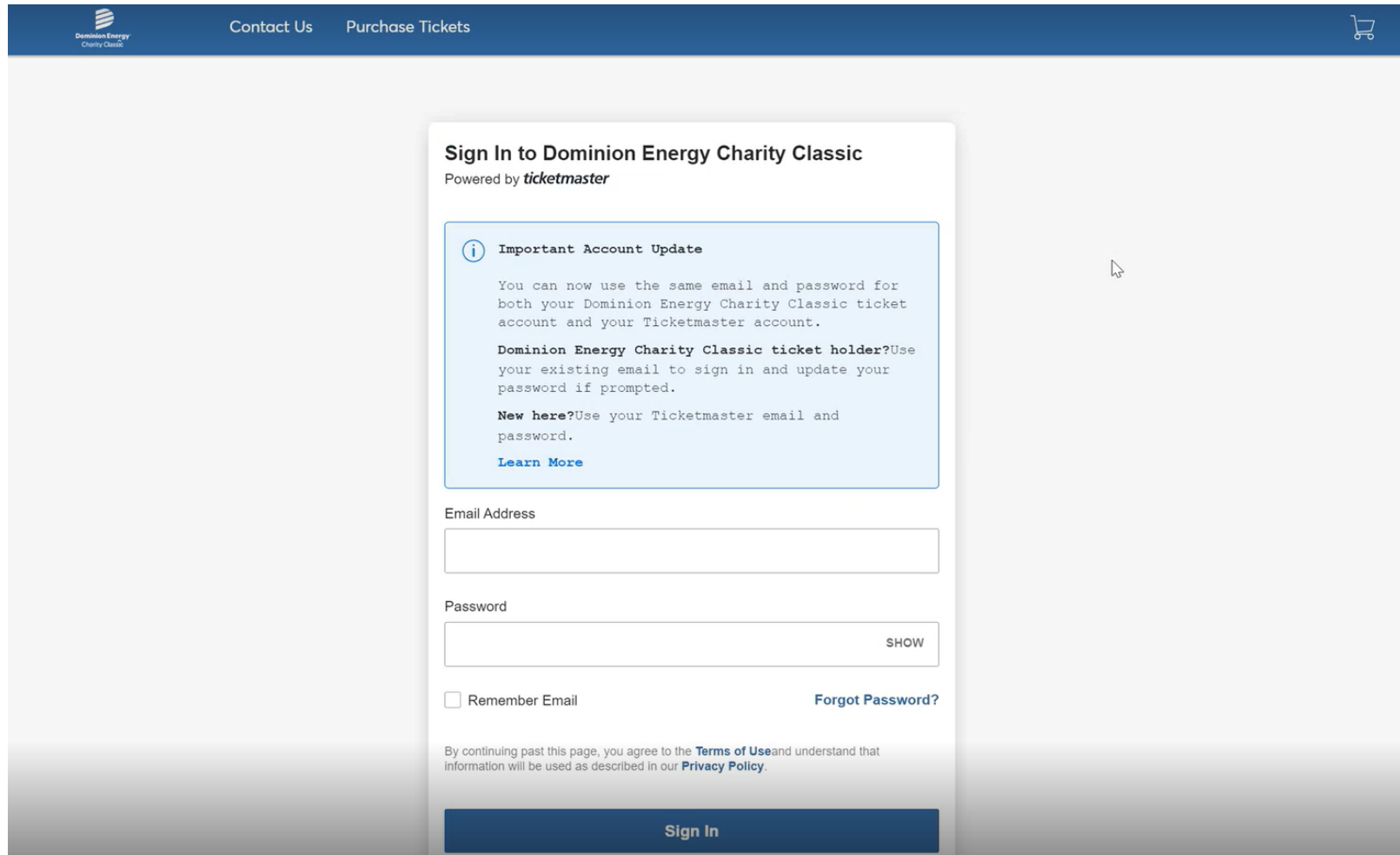
Questions, please contact us at pgatourtickets@pgatourhq.com.

Payment Information

Quantity	2 @ \$0.00
Subtotal	\$0.00
Total	\$0.00

Ticketmaster, Account Manager

The final step will be to create an account through Ticketmaster, Account Manager. If you already have an existing account for Ticketmaster, Account Manager you can use your email and password to login. Once you have successfully signed in, your digital tickets will be under “My Events” and ready to use!



The screenshot shows the login interface for the Dominion Energy Charity Classic, powered by Ticketmaster. At the top, there is a dark blue navigation bar with the Dominion Energy Charity Classic logo on the left, and links for "Contact Us" and "Purchase Tickets" in the center. A shopping cart icon is on the right. The main content area is white and features a central login box. At the top of this box is the title "Sign In to Dominion Energy Charity Classic" and the text "Powered by ticketmaster". Below this is a light blue information box with an information icon and the heading "Important Account Update". The text inside this box explains that users can now use the same email and password for both their Dominion Energy Charity Classic ticket account and their Ticketmaster account. It provides instructions for existing users (to use their existing email and update their password) and new users (to use their Ticketmaster email and password). A "Learn More" link is provided. Below the information box are two input fields: "Email Address" and "Password". The password field has a "SHOW" button to toggle visibility. There is a "Remember Email" checkbox and a "Forgot Password?" link. At the bottom of the login box, there is a "Sign In" button. A small disclaimer at the bottom of the login box states: "By continuing past this page, you agree to the Terms of Use and understand that information will be used as described in our Privacy Policy."

***If you have any issues with Ticketmaster, Account Manager please contact: PGA TOUR Ticket Support at 1-800-404-7887 or ticketsupport@pgatourhq.com**